A Warm Farewell from East Bay Propane

November 5, 2019

Dear Valued Customer,

While it has been an honor to serve our neighbors throughout this community for the last 13 years, we have decided it is time to transition out of the propane business.

As we wish you a warm farewell, and thank you for your business, we also invite you to join us in welcoming Suburban Propane as your new propane provider. This change was effective 10/30/19.

We chose Suburban Propane to serve your future fuel needs because of their experience in the industry and unparalleled commitment to customer service and safety. With over 90 years of experience you can also depend on Suburban Propane for reliable propane delivery, convenient payment options, and their 24 hours, 7 days a week, 365 days of live customer support (with a Suburban Propane employee who cares about your business).

During this transition, we assure you that there will be no interruption to the services you currently receive. In fact Brett Hayes and the drivers, technicians and customer service representatives you know and trust will now be Suburban Propane employees and will continue to provide exceptional customer service to your home or business. If you are an automatic fill customer, you will continue to receive regular propane deliveries just as you have in the past. If you schedule your own fills, simply continue to call the following phone number for any deliveries you may need: 844-698-8600.

In future mailings, you'll receive more information about Suburban Propane's products, services and propane safety. In the meantime you can learn more by visiting their website at **www.suburbanpropane.com.**

If you have any questions regarding this transition, please do not hesitate to call us. My team and I sincerely thank you for choosing East Bay Propane for your past fuel needs, and are excited for the opportunity you have to welcome Suburban Propane as a new valued business partner.

Best regards,

Joseph Zadik
Owner

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