

A Warm Farewell from Country Side Propane

April 6, 2018

Dear Valued Customer,

While it has been an honor to serve our neighbors throughout this community for the last 30 years, we at *Country Side Propane* have decided it is time to transition out of the propane business.

As we wish you a warm farewell, we also invite you to join us in welcoming Suburban Propane as your new propane provider. This change was effective 4/5/18.

We chose Suburban Propane to serve your future fuel needs because of their experience in the industry and strong commitment to customer service and safety. With over 90 years of experience you can depend on Suburban for reliable propane delivery, convenient payment options, and 24/7/365 live customer support.

During this transition, we want to assure you that there will be no interruption to the services you currently receive. In fact, you will still be served out of the same office by many of the same technicians and customer service representatives you know and trust. If you are an automatic fill customer, you will continue to receive regular propane deliveries just as you have in the past. If you schedule your own fills, simply continue to call us at (813) 752-6500 for any deliveries you may need.

In future mailings, you'll receive more information about Suburban Propane's products, services and propane safety. In the meantime you can learn more by visiting their website at www.suburbanpropane.com.

If you have any questions about this transition please do not hesitate to call us. My team and I sincerely thank you for choosing Country Side Propane for your past fuel needs, and for welcoming Suburban Propane as your new fuel provider.

Sincerely,

Billy McPhillips

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Partner

Gardner Box

Partner