

CUSTOMER: READ AND PROVIDE THIS IMPORTANT INFORMATION TO ALL END USERS!

The information provided in this section is applicable to all liquid fuels including Heating Oil, Kerosene, Diesel fuel and Gasoline

CARBON MONOXIDE (CO) – WHAT IS IT?



You can't taste or smell CO, but it is a very dangerous gas, produced when any fuel burns. High levels of CO can come from faulty appliances, or from a venting system or chimney that becomes blocked. **CO CAN BE DEADLY!** High levels of CO can make you dizzy or sick (see below). In extreme cases, CO can cause brain damage or death.

Symptoms of CO Poisoning include:

- Headache
- Shortness of breath
- Dizziness
- Nausea
- Fatigue

IF YOU SUSPECT CO IS PRESENT, ACT IMMEDIATELY!



- If you or a family member shows physical symptoms of CO poisoning, get everyone out of the building and call 911 or your local fire department.
- If it is safe to do so, open windows to allow entry of fresh air, and turn off any appliances you suspect may be releasing CO.
- If you suspect that CO is present, call your Suburban Propane Customer Service Center or a qualified service technician to check CO levels and your propane equipment.

TO HELP REDUCE THE RISK OF CO POISONING:

- Have a qualified service technician check your appliances and related venting systems annually.
- Install UL-listed CO detectors on every level of your home.
- Never use portable heaters indoors unless they are designed and approved for indoor use.
- Never use a barbecue grill indoors for cooking or heating.
- Regularly check your appliance exhaust vents for blockage.

SIGNS OF IMPROPER APPLIANCE OPERATION THAT CAN GENERATE HIGH CO LEVELS:

- Sooting, especially on appliances and vents
- Unfamiliar or burning odor
- Increased moisture inside of windows.